

[Posted March 17, 2020]

The Thorsby/Breton Detachment is up and running as per normal with some in-house changes on standard operating procedures. They are attending all calls for services. There is no interruption to front line policing. Due to the outbreak of COVID-19, RCMP Detachments across Alberta are modifying service delivery at front counters.

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EFFECTIVE IMMEDIATELY

- Only **essential** services are being provided at this time.
- In order to **prioritize** our services and reduce unnecessary personal contact, please call 780-789-3950 for Thorsby and 780-696-3502 for Breton to speak directly with an RCMP employee.
- If assistance can be provided to you over the phone, an employee/officer will do so.
- If your request requires personal contact with an officer, an employee will be with you shortly and bring you into the Detachment.
- For the safety of all, you may be asked to wear a mask while in the Detachment.
- If you need officer assistance, and believe you may be ill, please let us know when you make the call so our officers can be prepared ahead of time.
- Don't be alarmed if you see employee's wearing extra protection.
- Only Fingerprinting and Criminal Record Checks that are Time Sensitive for Critical Employment are being processed at this time. **Non-urgent fingerprinting and Criminal Record Checks will be available at a later date.**

Our Operational Communications Centres are open and fully functioning for emergency calls.

Please only dial 911 in an emergency.

Please share the messaging with your employees.

I am respectfully requesting all communities to keep the RCMP in the loop of any changes/closures of any services or enacting their emergency plans. I am available to discuss any concerns you may have regards to policing. I can be reached at 587 336 9599.

Thank you,

H. S. (Harp) Dhaliwal, S/Sgt.
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